# Addis Ababa University Addis Ababa Institute of Technology

## School of Mechanical and Industrial Engineering

## Production and Operations Management –POM-(ME 66422)

Manufacturing Stream, Credit Hours: 3; ESTC: 7; Contact Hours: 3 Lecture By Kassu Jilcha (PhD), Academic Year 2019/20

## **Learning Outcome:**

On successful completion of this module students would be able to:

- Demonstrate an understanding of production as a process of converting or transforming resources into products;
- Demonstrate an understanding of the manager's concern in planning, organizing, directing, and controlling productive operations to meet organizational objectives;
- Demonstrate an understanding of productivity measures, quality and costs both, direct and indirect; and
- Use a variety of problem-solving techniques to aid in effective decision making.

#### **CONTENT:**

#### **Chapter One**

### 1. Introduction: Operations Planning Concepts:

- 1.1. Introduction,
- 1.2. Operations Functions in Organizations,
- 1.3. Historical development,
- 1.4. Framework for managing operations, the trend: Information and Non-manufacturing systems, Operations management,
- 1.5. Factors affecting productivity and International dimensions of productivity,
- 1.6. The environment of operations, and Production systems decisions-a look ahead.

## 2. OPERATIONS DECISION MAKING:

- **2.1.** Introduction,
- 2.2. Management as science,
- 2.3. Characteristics of decisions,
- **2.4.** Framework for decision making,
- **2.5.** Decision methodology,
- **2.6.** Decision Tree System Design and Capacity:
  - **2.6.1.** Introduction,
  - **2.6.2.** Manufacturing and service systems, Design problems,
  - **2.6.3.** Economic models-Break Analysis in operations, /V ratio, Statistical models

#### 3. FORECASTINGDEMAND:

- 3.1. Forecasting objectives and uses,
- 3.2. Forecasting variables,
- 3.3. Opinion and judgmental methods,
- 3.4. Time series methods.
  - 3.4.1. Moving average methods,
  - 3.4.2. Exponential smoothing techniques,
  - 3.4.3. Trend adjusted exponential smoothing,
  - 3.4.4. Regression and correlation methods,
  - 3.4.5. Application and control of forecast, MEAN, absolute deviation, BIAS, Tracking signal

## 4. Aggregate planning and master scheduling:

- 4.1. Introduction
- 4.2. Planning and Scheduling,
- 4.3. Objectives of Aggregate Planning,
- 4.4. Three Pure strategies
- 4.5. Aggregate Planning Methods,
- 4.6. Master scheduling Objectives,
- 4.7. Master Scheduling Methods

#### 5. Material and Capacity Requirements Planning:

- 5.1. Overview
- 5.2. MRP and CRP,
- 5.3. MRP:
- 5.3.1. Underlying concepts,
- 5.3.2. System parameters,
- 5.3.3. MRP logic,
- 5.3.4. System refinements,
- 5.3.5. Capacity management,
- 5.3.6. CRP activities

#### 6. Scheduling and Control of Production Activities:

- 6.1. Introduction to PAC objective and data requirement,
- 6.2. Loading –Finite and Infinite scheduling methodology,
- 6.3. Priority sequencing, capacity control,
- 6.4. Single Machine Loading:
  - 6.4.1. Concept and measure of performance,
  - 6.4.2. SPT rule,
  - 6.4.3. Weighted SPT rule,
  - 6.4.4. EDD rule

## 6.5. Flow **Shop Scheduling:**

- 6.5.1. Introduction,
- 6.5.2. Johnson's rule for 'n' jobs on 2 and 3 machines,
- 6.5.3. CDS heuristic

#### 6.6. **Job Shop Scheduling:**

- 6.6.1. Types of schedules,
- 6.6.2. Heuristic procedure and scheduling 2 jobson 'm' machines

#### **Teaching Strategy/Methods:**

- Lecture
- Workshops and Laboratories
- Projects

## **Assessment Strategy:**

#### **Respective Role of Instructors and Students:**

#### **Teaching Support and Inputs:**

- > Lectures
- ➤ Workshop and laboratory exercises
- Project
- > Semester project work

## **Module Requirements:**

- Minimum of 75% attendance during lecture hours
- ➤ 100% attendance during practical work sessions, except for some unprecedented mishaps
- All exercises and project works must be submitted by the specified dead line

#### Text books: Text Books:

- 1. Monks, J.G., Operations Management, McGraw-Hill International Editions, 1987.
- 2. Productions & operations management by Adam & Ebert.
- 3. Pannerselvam. R., Production and Operations Management, PHI. ChaseJacobs Aquilano, Operations Management for Competitive advantages, 10thEdition, TMH

#### **References:**

- 1. Buffa, Modern Production/Operations Management, Wiely Eastern Ltd.
- 2. Chary, S.N., Production and Operations Management, Tata-McGraw Hill. Operations management by James Dilworth.
- 3. Lee J Karjewski and Larry P Ritzman, Operations Management strategy and Analysis,
- 1. 6th Edn, Pearson Education Asia
- 4. B J Ranganath, System Dynamics by I K International Publishing house Pvt. Ltd
- 2. Production and Operations Management, William J Stevenson, 9th Ed., Tata McGrawHill. 45%