

**Jimma University**  
**College of Natural Science**  
**Department of Statistics**

**Course title :** Statistical Quality Control (Stat3142)

**Course code:** Stat 3142

**Credit hours:** 3

**Contact hours:** 3hrs (3 lecture hrs+1hr tutorial+1hr lab)

**Instructor's Name:** Mr. Reta H.

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**Course description**

Introduction; Basic methods of statistical process control; Other statistical process-monitoring and control techniques; Acceptance sampling; Reliability and Life testing; Ethiopian experience in Statistical quality control, field trip and reporting.

**Objective**

- ❖ To introduce the most common statistical methods for statistical quality control (SQC).

**Learning outcomes**

Upon the completion of the course students are expected to:

- ❖ Identify application of various Statistical quality tools,
- ❖ Specify the parameters and information needed to make SQC records useful for trouble-shooting and problem-solving,
- ❖ Use control chart techniques for quality improvement,
- ❖ Identify the regulatory and accreditation requirements for SQC for tests of interest,
- ❖ Perform a critical review of laboratory practices for planning, establishing, and operating a SQC procedure,
- ❖ Select control materials that are appropriate for tests of interest.
- ❖ Calculate SQC statistics,
- ❖ Carry out reliability tests,
- ❖ Evaluate the status of Ethiopian experience in statistical quality control.

**Course outline:**

1. **Introduction (6 lecture hours)**
  - 1.1. Quality Improvement in the Modern Business Environment.
  - 1.2. Modeling Process Quality.
2. **Methods of Statistical Process Control and Capability Analysis (21 lecture hours)**
  - 2.1. Methods and Philosophy of Statistical Process Control..
  - 2.2. Control Charts for Variables.
  - 2.3. Control Charts for Attributes.
  - 2.4. Process and Measurement System Capability Analysis.
3. **Other Statistical Process-monitoring and Control Techniques (10 lecture hours)**
  - 3.1. Cumulative Sum and Exponentially Weighted Moving Average Control Charts.
  - 3.2. Other Univariate Statistical Process Monitoring and Control Techniques.
  - 3.3. Multivariate Process Monitoring and Control.

4. **Acceptance Sampling (6 lecture hours)**
  - 4.1. Concepts of acceptance sampling
  - 4.2. Lot-by-lot acceptance sampling for attributes.
  - 4.3. Other acceptance sampling techniques
5. **Reliability and Life Testing (5 lecture hours)**
  - 5.1. Introduction
  - 5.2. Common models and distributions
  - 5.3. Estimation of mean life with complete samples
  - 5.4. Reliability Estimation
  - 5.5. Types of reliability tests

**Textbook**

Montgomery D. C. (2005) Introduction to Statistical Quality Control (5th Edition) Arizona State University.

**References**

- 1) Chang D. and Macmillan S. (1992). Statistical Quality Design and Control. Contemporary Concepts and Methods..
- 2) Donald J. (1992). Statistical Process Control (2nd edition). SPS Press.
- 3) Lenz, H.-J. and Wilrich, P.-TH (2004). Frontiers in Statistical Quality Control. Wiley, New York..
- 4) Thomas P. R. (2000). Statistical Methods for Quality Improvement,( 2nd edition). Wiley, New York. 5. Vardeman, S.B. (1994). Statistics for engineering problem solving. Boston: PWS.
- 5) Vardeman, S.B., & Jobe, J.M. (1999). Statistical quality assurance methods for engineers.
- 6) Vardeman, S.B., & Jobe, J.M. (2001). Basic engineering data collection and analysis. Pacific Grove, CA: Duxbury.
- 7) Westgard J. O. (2002). Basic QC Practices (2nd edition)

**Teaching methods**

Lecture, reading assignment, exercises and tutorial.

**Mode of Assessment**

Tests and/or assignments:	30%
Field trip and report:	20%
Final Exam:	50%
Total :	100%